

Welcome Pack

Allstar

Chargepass

This welcome pack will provide you with the information needed to manage your account.





Content

1. [Overview and Important Information](#)
2. [Your Card](#)
3. [Useful Links](#)
4. [Fleet Management](#)
5. [Contact Information](#)

Overview and Important Information



With your Allstar Chargepass fuel card, you will have access to over 53,000 EV charging points across more than 20,000 multi branded locations in the UK.

The Allstar Chargepass fuel card is the perfect solution for multi fleets needing petrol, diesel and/or electric vehicle recharging. You will also have access to over 7,700 Allstar sites across the UK to refuel including all major fuel brands and supermarket sites.

Your Card

EV charging site

To use your card at an EV charging station. Plug in the the charger and follow instructions at the charging point. The majority of sites will use a contactless method of payment called RFID.



Standard Allstar site

When using a standard Allstar site, once refuelled, you will authorise transactions using the Chip & PIN option.



Useful Links

Site Finder

The link below will allow you to find your closest EV charging point. Please go to the below website and search your location.

www.silveyfleet.co.uk/sitefinder

Portal

You can submit all card orders/cancellations via your online portal, as well as retrieve invoices, download drawing reports and request pins.

<https://webplusfuelcards.silvey.co.uk/WebPlus>

Fleet Management



EV Charging

You can now access a growing, nationwide, multi-branded range of ultra fast EV charging stations across the UK with our Electric Vehicle fuel card. The same fuel card can also work for petrol and diesel vehicles too - keeping all your fuel costs with one fuel card provider.



Miles Monitor

Miles Monitor is a fleet management solution we offer to provide a cost efficient way to manage your fleet. Miles Monitor will produce essential fleet management information, giving you a complete overview of your fleet's expenses and operational workings. It can record business mileage and check driver licences.

Contact Information



To contact the Silvey Fleet team
email priority@silvey.co.uk
or call 01454 333022

You will also have a dedicated account manager to help with any further queries, our operations team will be able to put you through to them or arrange a call back.

We understand that our customers work around the clock, which is why our phone line is open 24/7, making sure we are on hand when you need us.